

Redmond Lights 2022 Volunteer FAQ

1. What are the different types of shifts?
 - a. There are a variety of ways to get involved in Redmond Lights as a volunteer. Volunteer opportunities include event setup, general event support, photography, cleanup, performer support, survey team, children activity support, and more.

2. What are the dates and times of the event?
 - a. Redmond Lights runs December 1 – January 4. The larger event days when volunteers are needed are December 2, 9, and 16. The event runs from 6-9 pm. Volunteers are needed before, during, and after the event.

3. How do I sign up?
 - a. Sign up on the Redmond Lights volunteer webpage: <https://www.redmond.gov/1868/Volunteer-at-Redmond-Lights>

4. Can I help recruit volunteers?
 - a. Yes! Please refer any volunteers to the signup page.

5. Where do volunteers check in?
 - a. Please check in at the Info Booth before your volunteer shift.

6. Who do I call if I have a question before the event?
 - a. Please contact Jillian Lowe for any questions: events@redmond.gov, (425) 556-2326

7. Where do I park?
 - a. Parking is limited at the park. Drop off is recommended or parking options include:
 - [Redmond Town Center](#)
 - [Downtown Public Parking Map](#)

- [Redmond City Hall Parking Garage](#)
8. How much time should I allow to get to my shift location?
 - a. Please check in 5-10 minutes prior to your shift.
 9. I am in high school and am eligible for credit for volunteering. Who do I speak to/where do I go to get this information after I volunteer?
 - a. You can submit your volunteer hours for approval through Track It Forward volunteer software. Please contact Jillian Lowe for verification questions: events@redmond.gov, (425) 556-2326
 10. What should I bring with me?
 - a. Dress for the weather, it will be chilly and possibly raining or snowing.
 11. What is new at the festival this year?
 - a. There are several new elements to the event this year including new art installations, live performances, Kids Light Promenade, and community booths.
 12. Where is the Info Booth?
 - a. The Info Booth is located on the edge of the park near Cleveland Street.
 13. What if there is an emergency?
 - a. Please call 911 in the event of an emergency.
 14. Where is the first aid booth?
 - a. First Aid supplies are located at the Info Booth.
 15. Where are the volunteer headquarters?
 - a. Volunteer headquarters is located at the Info Booth.
 16. Where are the refreshments/snacks for volunteers?

- a. There will be snacks, water, and other beverages available for volunteers. There is also food and beverages for sale at the event.
17. Road closure information
- a. There will be a road closure on December 2nd only, from 2pm to 11pm between 161st and Cleveland St.
18. Where do I check out at the end of the shift?
- a. Please check out at Volunteer Headquarters/Info Booth at the end of your shift.
19. Can I sign up for multiple shifts?
- a. Yes, as long as they don't overlap.
20. Is there an age requirement to participate?
- a. Volunteers under 18 years old must have their parent or guardian sign the volunteer waiver form. Volunteers under 14 years old must have a parent or guardian accompany them during the entire volunteer shift.